

In re Patent Application of:  
**KLOTZ ET AL.**  
Serial No. **10/661,901**  
Confirm No. **8990**  
Filed: **09/12/2003** /

## **AMENDMENTS TO THE SPECIFICATION**

Kindly insert the following text in the beginning of the specification, prior to the  
“BACKGROUND OF THE INVENTION” section:

### CROSS-REFERENCES TO RELATED APPLICATIONS

[0001] This application claims priority of U.S. Provisional Patent Application Ser. No.  
60/411,027 filed on Sep. 16, 2002.

Please delete paragraphs [23]-[28] which refer to Figures 7-12.

Please replace pending paragraphs [271], [274] and [275] with the following replacement  
paragraphs:

[0271] In addition to the software package of the invention providing a powerful analysis tool, it also provides an equally powerful display setup that allows users to easily and efficiently glean information from the software package relative to the analyzed network. More particularly, the GUI of the software package of the invention generally includes a debug view, a graph view, and a report view, all of which will be further discussed herein. ~~FIG. 7 illustrates a first exemplary debug view of the software package of the invention. FIG. 8 illustrates another exemplary debug view of a trace generated by the software package of the invention.~~

[0274] Another main view option for the software package of the invention is the graph view. When the application is started, the application window appears. This is the main window for user interaction with the application. The main window consists of several parts: Toolbar, Display window, and areas below the Display window for other

information, ~~as illustrated in FIGS. 9 and 10.~~ The graph view allows a user to select various metrics in the display panel in the lower portion of the GUI. The selected metrics are then plotted in the upper portion of the screen. This view is extremely valuable in troubleshooting and analyzing networks, as the graphical view presents an easily readable representation of the trends of the system. For example, the graphical view would easily illustrate a steadily increasing pending exchanges parameter, which would otherwise be difficult to detect.

[0275] Yet another view option available from the software package of the invention is the report view. ~~Exemplary report views are illustrated in FIGS. 11 and 12.~~ More particularly, SANMetrics can also display a text-based report detailing performance metrics or pending exchanges in the trace. The report is based upon information for the current zoom. In Graph View, information is broken down into samples across time to allow for graphing of metrics. In Report View, the information is collected as an entire analysis of the whole trace without the sample breakdown. Therefore, values reported in Report View better represent the entire trace (or current zoom) as a whole. An example of how this applies is as follows: Looking at the Average Exchange Completion Time (ECT) metric in the Graph View shows the values over time across 150 plot points and gives an average value for the overall 150 samples. This average can be skewed by periods of inactivity throughout time (when the device did not complete any exchanges, thus resulting in 0.00 values for the Average ECT). Each individual plot point in the graph represents the Average ECT value for that time slice (or sample). In Report View, the Average ECT value does not include the periods of inactivity, as the value is calculated only for the exchanges that have completed throughout the entire trace (or current zoom). Therefore, the Average ECT value shown in Report View will be more statistically accurate.